

Banking SPICE launch event – 9th April, 2008
An Open Innovation Framework for Service Process Improvement in the Financial Sector

In the context of its research programme INNOFinance®, Public Research Centre Henri Tudor is partnering with the international standards community to promote quality standards, innovation and governance principles for the Luxembourg financial marketplace.

The ISO/IEC 15504 process assessment standard (initially known as SPICE) is a universally recognised standard that is no longer limited to software development processes. It has also entered into new domains, e.g., internal control, knowledge management, IT service management.

CRP Henri Tudor with the help of the global ISO/IEC 15504 user community is leading a new international initiative, called “Banking SPICE”, the objective of which is to develop structured governance tools that are specific to the financial sector. Its goal is to provide a commonly accepted framework for process assessment and improvement in the finance and banking industry.

In the Luxembourg context, these tools address various players in the marketplace (financial institutions, their IT services, PFS) and focus on domains such as Risk Management, Internal Control in PFS, Business Continuity Management, Security in e-banking or NAV calculation. Research activities on these topics involve many local partners as well as major professional associations.

The official launch of the international initiative Banking SPICE will take place during a one-day conference on Wednesday, 9th April 2008. Information on experiences with ISO/IEC 15504 related to financial services will be presented to the financial community. Local and international speakers will cover various perspectives both from professional and academic standpoints. Participants who wish to contribute actively to this initiative are welcome at this event.

More information is available on <http://www.bankingspice.com>
Registration and programme of the conference on www.sitec.lu/conference

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